

## **High performing systems: case studies and performance metrics**

**ISSUE:** What can we learn from high performing organizations to inform our efforts to improve Medicare policy?

**KEY POINTS:** Many integrated delivery systems, hospitals, and medical practices have been identified as being high performing in various articles and case studies. In our site visits, we have seen organizations that are putting good ideas into practice and are performing well on many quality and cost measures. At the same time MedPAC has developed measures of hospital efficiency and discussed payment policies that would create incentives for improved quality and cost performance. Combining case studies with our efficiency data and other work may illuminate what actions can be taken to promote continued refinement and dissemination of best practices.

**ACTION:** Commissioners should discuss if this is a fruitful area for exploration and provide direction to staff for future work, if any.

**STAFF CONTACT:** David Glass (202-220-3743)